

PRIVACY STATEMENT

As soon as you visit our website www.taxandmore.nl or contact us, we receive information about you. In this privacy statement we explain what we do with that information. We always handle your information with care and store it securely. If you have any questions or want to know what information we have about you, please contact us. We can adjust this privacy statement if we deem it necessary. We therefore recommend that you regularly review this privacy statement so that you are aware of these changes. This privacy statement was last modified on October 8, 2024.

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1. When do you apply this privacy statement?

This privacy statement applies to all personal data that we process and to all domains that are related to us. This concerns the personal data of everyone who has ever had contact with us or visited our website, such as visitors, customers and business contacts. Personal data is all data that can be traced back to you as an individual, such as your name, telephone number, IP address, customer number or surfing behaviour. If you want to know more about personal data, please visit the website of the Dutch Data Protection Authority.

2. Who uses my data?

Tax & More is responsible for the website www.taxandmore.nl and therefore the responsible organisation for the use of your personal data as described in this privacy statement. The full details are:

Tax & More
Hoefakkers 2
5133CJ Riel
17271645

3. Whose data do we use?

We process the personal data of everyone who has had contact with us or visited our website. These include visitors, private customers, business customers and contacts of our partners.

4. How do we obtain your data?

We receive the data directly from you as soon as you:

- visit our website

- create an account
- fill in data on our website
- contact us by email, telephone or in another way

5. What data do we use from you?

We use the following data:

- name
- gender
- home address or business address
- delivery address
- email address
- telephone number
- payment details
- BSN
- place of birth
- date of birth
- age
- education (level)
- salary
- position
- photo material
- financial data
- film material
- tax assessments

In addition, we use the following special data from you:

- medical data

6. What do we use your data for?

We only use your personal data for the purpose for which we are allowed to use it:

- we have received your permission from you to use your personal data
- we use your data because we want to give you the best service as a customer and we cannot do that without that information
- we use your data to comply with the law, such as storing data for the tax authorities

7. How long do we store your data?

We store your personal data for as long as we are required to do so by law and for as long as is necessary for the purpose for which we use your data. For example, as long as you are a customer of ours, we will retain your data according to the statutory retention period of seven years. After that, we will only retain your data for statistical purposes and to handle any complaints or legal matters. If you would like to know more about how long we retain specific data about you, please contact us.

8. Who do we share your data with?

We may provide your personal data to others. We will only do this if:

- we have received your permission to use your personal data
- you are a customer of ours
- we must do so to comply with the law

9. Where do we store your data?

We process your data within the European Economic Area (EEA). This means that we also store your data within the EEA. If you have any questions about this, please do not hesitate to contact us.

10. How safe is your data with us?

We have done a lot to secure your data as well as possible, both organizationally and technically. We have secured our systems and various means of communication to ensure that your data does not end up in the hands of others. Your data is therefore safe with us. We also ensure that your data is only used by people who have received permission from us to do so. If you have any questions about the specific method of security, please contact us. When we share your data with others, they are also obliged to handle it with the same care as we do. If you notice that this is not the case, please let us know.

11. What can you ask of us?

Because we use your personal data, you have various rights. We list these rights for you below.

Right to information

We must explain to you in a comprehensible and clear manner what we do with your data and what control you have over it. That is why we explain in detail in this privacy statement which data we collect from you and how we handle your data.

Right to access

You may always ask us to view the data we have from you.

Right to correction

You may ask us to correct your data if it is incorrect or incomplete.

Right to object

You may object to the processing of your data if you do not agree with the way in which we handle your personal data. This right applies to the data that we use for direct marketing. For example, you can indicate to us that you no longer wish to receive emails from us. This also applies to personalized recommendations on our website.

Right to data portability

If you are a customer of ours or have given permission for the use of your data, you may ask us to send you the digital data that we have from you. This allows you to transfer that data to another organization if you wish.

Right to restriction

You may ask us to restrict the use of your data. This means that in certain cases we may only store your data but not use it.

Right to be forgotten

You may ask us to delete all data we have about you. We will then delete all data that can be traced back to you. In some cases we cannot or may not yet delete your data. For example, we must store some data for 7 years for the tax authorities.

Right to file a complaint

You may file a complaint about the way in which we handle your data. If you have a complaint, we will be happy to resolve it for you. Please contact us for this. You may also file your complaint

with the Dutch Data Protection Authority. Of course, we hope that it does not come to that, but in extreme cases you may also go to court. In that case, the court in the location of Tax & More will handle your complaint.

How do I file an application or complaint?

Send your application or complaint to us via mmiler@taxandmore.nl. We will process your application or complaint within 30 days. If there are multiple requests or complaints or if your request or complaint is complex, this may take more time. In that case, we will contact you within 60 days at the latest. We may ask you to identify yourself. In that case, we will request your details to ensure that you are the correct person whose personal data it is.

12. Which rules apply to this privacy statement?

Our privacy statement must meet various conditions. These conditions can be found in particular in the General Data Protection Regulation. In addition, the general rules that apply under Dutch law apply to our privacy statement.

13. Which cookies do we use?

You can indicate which data we may use from you. If you have given us permission to personalize your profile based on your surfing and search behavior, we can set up our website specifically for you so that its use becomes easier and more personal. We do this with the help of cookies. A cookie is a small text file that is placed on your hardware when you visit our website. We use the following types of cookies on our website:

- functional cookies, such as session and login cookies for keeping track of session and login information

14. What do we do with data from minors?

We do not specifically target minors with our website or as an organization. This means that if you are younger than 18 years old, you need permission from a parent or guardian to use our website. If you are a minor when you visit our website or webshop, we assume that you have received this permission before your visit.

15. Do you have a question about this privacy statement?

Do you have a question about our privacy statement? Please feel free to contact us by sending an email to mmiler@taxandmore.nl. We are happy to help you.